

HITACHI
Inspire the Next



The easy hard drive.

External USB Storage
Quick Start Guide

Easy Installation

1. Find a nice spot for your new hard drive. It can stand on end or lie flat, and will perform best when placed on a stable surface free from vibration.
2. Plug the power and USB cables into the back of the drive.
3. Plug the power cable into an outlet.
4. Plug the USB cable into a USB port on your PC. (It's OK if your PC is already on.)
5. Turn on the power switch located on the back of the drive.

NOTE: Move the drive only when it is powered-off to avoid the risk of damaging the drive.

To double-check that your drive is ready to go:

- In Windows™ OS your drive should be visible in the “My Computer” window.
- On a Mac™ system a new drive icon should be visible on your desktop.

See it?

You're ready to use your new drive to store files and back up data stored on your PC.

Can't see it?

Check the “Additional Information” section in this guide for help.

Easy To Use

Drive Lights

The red circle on the front of the drive tells you about the drive's status.

- Red Circle On: Drive is ready.
- Red Circle Spinning: Drive is in use.

Back-Up Software

Easy-to-use back-up software comes pre-installed on your new drive. Before you back up, you'll need to install a copy of this software onto your PC.

1. First, open your new hard drive by double-clicking "Easy Drive" in the "My Computer" window (on a Windows PC) or on your desktop (on a Mac).
2. Double-click the **TotalMedia Backup™** folder in the main directory of your new drive.
3. Double-click the folder that corresponds to your computer (PC or Mac).
4. Double-click the "Setup" application (on a Windows PC) or the "Installer" icon (on a Mac). Follow the on-screen instructions to install "ArcSoft TotalMedia Backup" onto your PC.
5. You will need to reboot your computer before you can use the new back-up software.

6. To begin backing up, locate and launch this application by double-clicking it.
7. You can use the TotalMedia Backup menu choices to customize your back up. When you're ready to perform a back up, just click the "Back Up" button.

If you need help with installation or use of the back-up software, click the "Help" button on any screen or visit Hitachi Technical Support at www.hitachigst.com/easydrive.

One-Button Back Up

The red-ringed button on the front of your new drive makes it easy to start a back up. Pressing the button will initiate a previously configured back up. We recommend you customize your back up in order to use the one-touch button.

Turning Off Your Drive

To avoid data loss or corruption, it's important to tell your computer to stop communicating with your hard drive before switching off the drive or removing any cables.

In Windows OS:

1. Close all applications that may be using the drive.
2. Click the "Safely Remove Hardware" icon in the System Tray in the lower right corner of your screen.
3. Select "Safely Remove USB Storage Device."
4. When the message appears on screen telling you it's safe to remove your drive, turn off the power switch on the back of the drive.

On a Mac system:

1. Close all applications that may be using the drive.
2. Eject the drive by dragging the drive icon on your desktop onto the trash can icon in the dock area.
3. When the drive has disappeared from your desktop, turn off the power switch on the back of the drive.

NOTE: Shutting down your PC automatically stops communication with your hard drive.

Additional Information

Can't See Your Drive?

If you can't see your drive in the "My Computer" window (or on your desktop if you're using a Mac system), you should make sure you have the latest system software installed on your PC. To make sure your system software is up to date:

- In Windows OS: Select "Windows Update" from the Start menu and follow the instructions.
- On a Mac system: Select "Software Update..." from the Apple menu and follow the instructions.

Reinstalling the Back-Up Software

In the event that you accidentally delete the back-up software included with your new drive, you can visit us at www.hitachigst.com/easydrive to learn how to get replacement software.

Ideal Drive Environments

Make sure the location you choose for your drive is well ventilated and away from heat sources or electromagnetic fields produced by electrical devices such as air conditioners, radio and TV transmitters, etc.

Need More Help?

Contact Hitachi Technical Support via email: support_usa@hitachigst.com, or visit the web: www.hitachigst.com/easydrive.

Warranty

Statement of Limited Warranty—General Terms

The warranties provided by Hitachi Global Storage Technologies, Inc. (“Hitachi Global Storage Technologies”) in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale, from an authorized Hitachi Global Storage Technologies Distributor. The term “Machine” means a Hitachi Global Storage Technologies hard disk drive, including the External USB Storage product, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term “Machine” does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. Nothing in this Statement of Warranty affects any statutory rights of consumers that cannot be waived or limited by contract. If you have any questions, contact Hitachi Global Storage Technologies or your reseller.

The Hitachi Global Storage Technologies Warranty for Machines

Hitachi Global Storage Technologies warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to Hitachi Global Storage Technologies’ Official Published Specifications. (See <http://www.hitachigst.com> for details) The warranty period for a Machine is a fixed period of 1 year commencing on your date of purchase. A valid proof of purchase may be required. If you do not have a valid proof of purchase, the warranty period will be measured from the date of sale from Hitachi Global Storage Technologies to the authorized Hitachi Global Storage Technologies Distributor.

If, during the warranty period, the Machine is not in good working order, Hitachi Global Storage Technologies will, at its option, repair or replace it at no additional charge, except as is set forth below. A refund may also be available from your point of purchase.

In some cases, the replacement Machine may not be new and may have been previously installed. Regardless of the Machine’s production status, Hitachi Global Storage Technologies’ appropriate warranty terms apply.

Extent of Warranty

The warranty does not cover the repair or exchange of a Machine resulting from misuse, accident, modification, unsuitable physical or operating environment, improper maintenance by you, or failure caused by a product for which Hitachi Global Storage Technologies is not responsible. The warranty is voided by removal or alteration of Machine or parts identification labels.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD.

Items Not Covered by Warranty

Hitachi Global Storage Technologies does not warrant uninterrupted or error-free operation of a Machine.

Unless specified otherwise, Hitachi Global Storage Technologies provides non-Hitachi Global Storage Technologies machines WITHOUT WARRANTIES OF ANY KIND.

Any technical or other support provided for a Machine under warranty, such as assistance via telephone with “how-to” questions and those regarding Machine set-up and installation, will be provided WITHOUT WARRANTIES OF ANY KIND.

Warranty Service

Warranty service may be obtained from Hitachi Global Storage Technologies by returning a Hitachi Global Storage Technologies Returns Material Authorization and the Machine to the Hitachi Global Storage Technologies logistics center during the warranty period. You may be required to present proof of purchase or other similar proof of warranty entitlement. You are responsible for any associated transportation charges, duties and insurance between you and the Hitachi Global Storage Technologies Logistics Center. In all instances, you must ship Machines in Hitachi Global Storage Technologies approved packaging. Information on packaging guidelines can be found at: <http://www.hitachigst.com/warranty>. Hitachi Global Storage Technologies will ship repaired or replacement Machine Delivery Duty Prepaid (DDP) and will pay for return shipment. You will receive title to the repaired or replacement Machine at the Logistic Center and will be the importer of record.

The following Logistic Center will accept returned Machines for Hitachi Global Storage Technologies:
Hitachi Global Storage Technologies, Inc.

c/o UPS Worldwide Logistics
Alvarado Business Park
30336 Whipple Road, Bldg. F
Union City, CA 94587, United States

When warranty service involves the exchange of a Machine or part, the item Hitachi Global Storage Technologies or your reseller replaces becomes its property and the replacement becomes yours. You may obtain an RMA by contacting the appropriate Hitachi Global Storage Technologies Call Center or at <http://www.hitachigst.com/warranty>. You represent that all removed items are genuine and unaltered. In some cases, the replacement Machine may not be new and may have been previously installed. Regardless of the Machine's production status, Hitachi Global Storage Technologies' appropriate warranty terms apply.

Before Hitachi Global Storage Technologies or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:

1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
2. obtain authorization from the owner to have Hitachi Global Storage Technologies or your reseller service a Machine that you do not own; and
3. where applicable, before service is provided
 - i. follow the problem determination, problem analysis, and service request procedures that Hitachi Global Storage Technologies or your reseller provides,
 - ii. secure all programs, data, and funds contained in a Machine, and
 - iii. provide Hitachi Global Storage Technologies or your reseller with sufficient, free, and safe access to your facilities to permit them to fulfill their obligations.

Hitachi Global Storage Technologies is responsible for loss of, or damage to, your Machine while it is 1) in Hitachi Global Storage Technologies' possession or 2) in transit in those cases where Hitachi Global Storage Technologies is responsible for the transportation charges.

Neither Hitachi Global Storage Technologies nor your reseller is responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to Hitachi Global Storage Technologies or your reseller for any reason. You should remove all such information from the Machine prior to its return.

Production Status

Each Hitachi Global Storage Technologies Machine is manufactured from new parts, or new and used parts. In some cases, the Machine may not be new and may have been previously installed. Regardless of the Machine's production status, Hitachi Global Storage Technologies' appropriate warranty terms apply.

Limitation of Liability

Circumstances may arise where, because of a default on Hitachi Global Storage Technologies' part or other liability, you are entitled to recover damages from Hitachi Global Storage Technologies. In each such instance, regardless of the basis on which you are entitled to claim damages from Hitachi Global Storage Technologies (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Hitachi Global Storage Technologies is liable for no more than

1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
2. the amount of any other actual direct damages up to the greater of (i) US \$ 10,000 (ten thousand US dollars) or the equivalent in local currency, or (ii) the charges for the Machine that is the subject of the claim.

This limit also applies to Hitachi Global Storage Technologies' suppliers and your reseller. It is the maximum for which Hitachi Global Storage Technologies, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS HITACHI GLOBAL STORAGE TECHNOLOGIES LIABLE FOR ANY OF THE FOLLOWING: 1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, YOUR RECORDS OR DATA; OR 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS), EVEN IF HITACHI GLOBAL STORAGE TECHNOLOGIES, ITS SUPPLIERS OR YOUR RESELLER IS INFORMED OF THEIR POSSIBILITY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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